



CallerID and Caller ID w/name

Allows you to see the telephone number or the name and number of the incoming call on a display unit or telephone before you answer the call.

- You need a Caller ID compatible add-on display unit or telephone.
- When the telephone rings, look at the display to see the number or name of the party who is calling.
- Different devices have different capabilities and storage capacities. Equipment should be chosen according to your needs.
- If you have Call Waiting and want to see the information on your second call, you will need the Enhanced Call Waiting feature on your line.

CallerID blocking

This feature allows you to prevent your telephone number from appearing on the Caller ID display of the person you are calling. Please note, this feature will not block your information from appearing when you are placing a call to 9-1-1 or when calling a toll free number.

- Listen for dial tone and press *67 (or dial 1167 on a rotary phone). followed by the number you are calling.
- The Caller ID unit will display a message such as "Private" or "Blocked" rather than your telephone number.
- NOTE: It is necessary to repeat this procedure on each call you wish to make private. There is no charge for the Caller ID blocking feature and nothing to order.

CallerID Consumer Facts

Spooing: Caller ID service is susceptible to fraud. Using a practiced known as "caller ID spoofing", disreputable parties can deliberately falsify the telephone number relayed as the Caller ID number to disguise the identity and originator of the call. Congress is currently considering new laws that would make this practice a crime and permit law enforcement to take action against spoofer.

Telemarketers: The FCC rules prohibit telemarketers from blocking Caller ID information and specifically requires that they transmit their telephone number and, if possible, the name of the company for which they are selling products or services. They are also required to display a number which you can call to request that not be called again.

Cell Phones: Some cellular companies have opted not to populate the databases which supply CallerID information. When a call comes from a cell phone, you will see the calling number followed by only the name of the cellular company or a notation that the name is unavailable.